

Exploring connected healthcare across Scotland

CAPITA

What kind of healthcare innovations do people in Scotland want, and are willing to use?

Research* by Capita on behalf of SWAN reveals digital access is fast becoming a 'must-have' for Scottish citizens



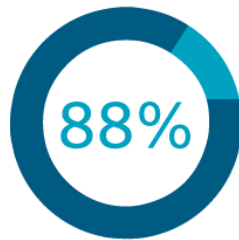
9 in 10 state that access to digital services and connectivity is important in where they choose to live



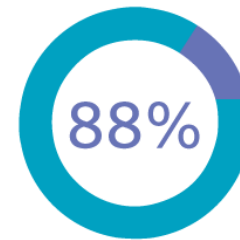
say



“ Scottish public services should embrace more digital technologies ”



Believe the Internet of Things (IoT) will enhance healthcare services



think that connected and 'smart' tech will enhance care of vulnerable or elderly people, facilitating more independent living



How you would like to contact a healthcare professional in the future:



47%

Video link

(e.g. Skype, FaceTime, WhatsApp)



43%

Online chat portal



20%

Virtual reality nurse or doctor



17%

Smart assistant/speaker

(e.g. Google Home, Amazon Alexa, Apple Siri)

Want to learn more? Download the full report

*Research undertaken in May-June 2019, commissioned by Capita on behalf of the Scottish Wide Area Network (SWAN), conducted by independent market research company, Opinium. The total sample size of 2,000 consists of Scottish adults aged 18 or more, from all regions of the country.