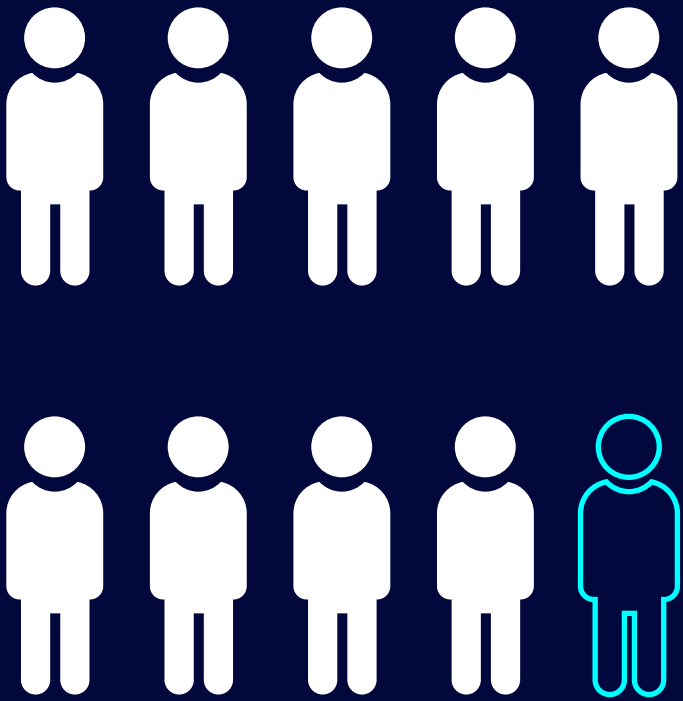


What kind of healthcare innovations do people in Scotland want, and are willing to use?

Exploring connected healthcare across Scotland

Research* by Capita on behalf of SWAN reveals digital access is fast becoming a 'must-have' for Scottish citizens

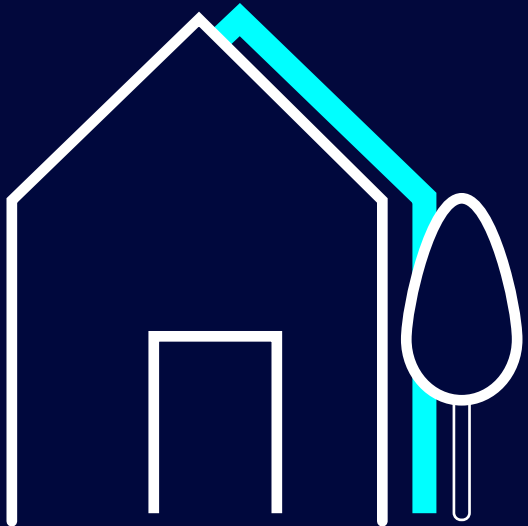


9

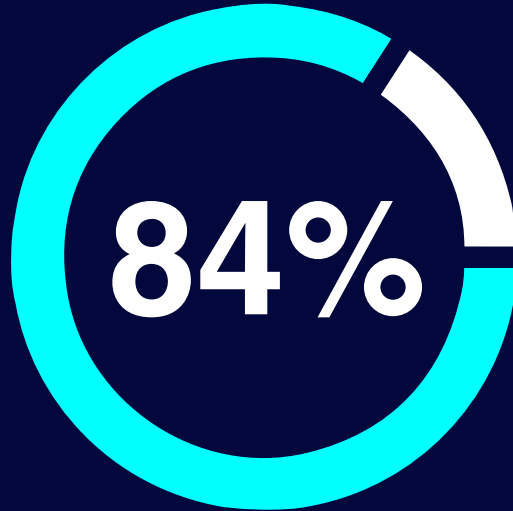
state that access to digital services and connectivity is important in where they choose to live

in

10



say



Scottish public services should embrace more digital technologies

How you would like to contact a healthcare professional in the future:

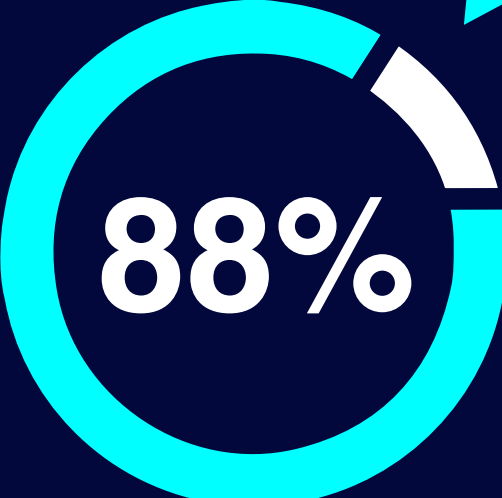
17% Smart assistant/speaker (e.g. Google Home, Amazon Alexa, Apple Siri)

20% Virtual reality nurse or doctor

43% Online chat portal

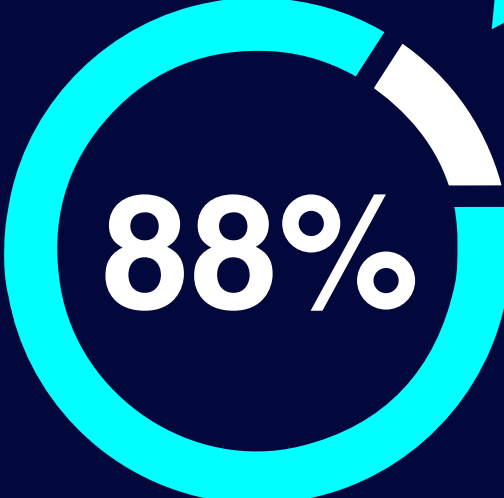
47% Video link (e.g. Skype, FaceTime, WhatsApp)

think



that connected and 'smart' tech will enhance care of vulnerable or elderly people, facilitating more independent living

believe



the Internet of Things (IoT) will enhance healthcare services

Want to learn more? Download the full report

*Research undertaken in May-June 2019, commissioned by Capita on behalf of the Scottish Wide Area Network (SWAN), conducted by independent market research company, Opinium. The total sample size of 2,000 consists of Scottish adults aged 18 or more, from all regions of the country.