

CAPITA

IT Enterprise Services

An overview of Capita's solution for SWAN

Background

Capita plc has signed a framework contract to deliver the Scottish Wide Area Network (SWAN), a single public services network for the use of all public service organisations within Scotland.

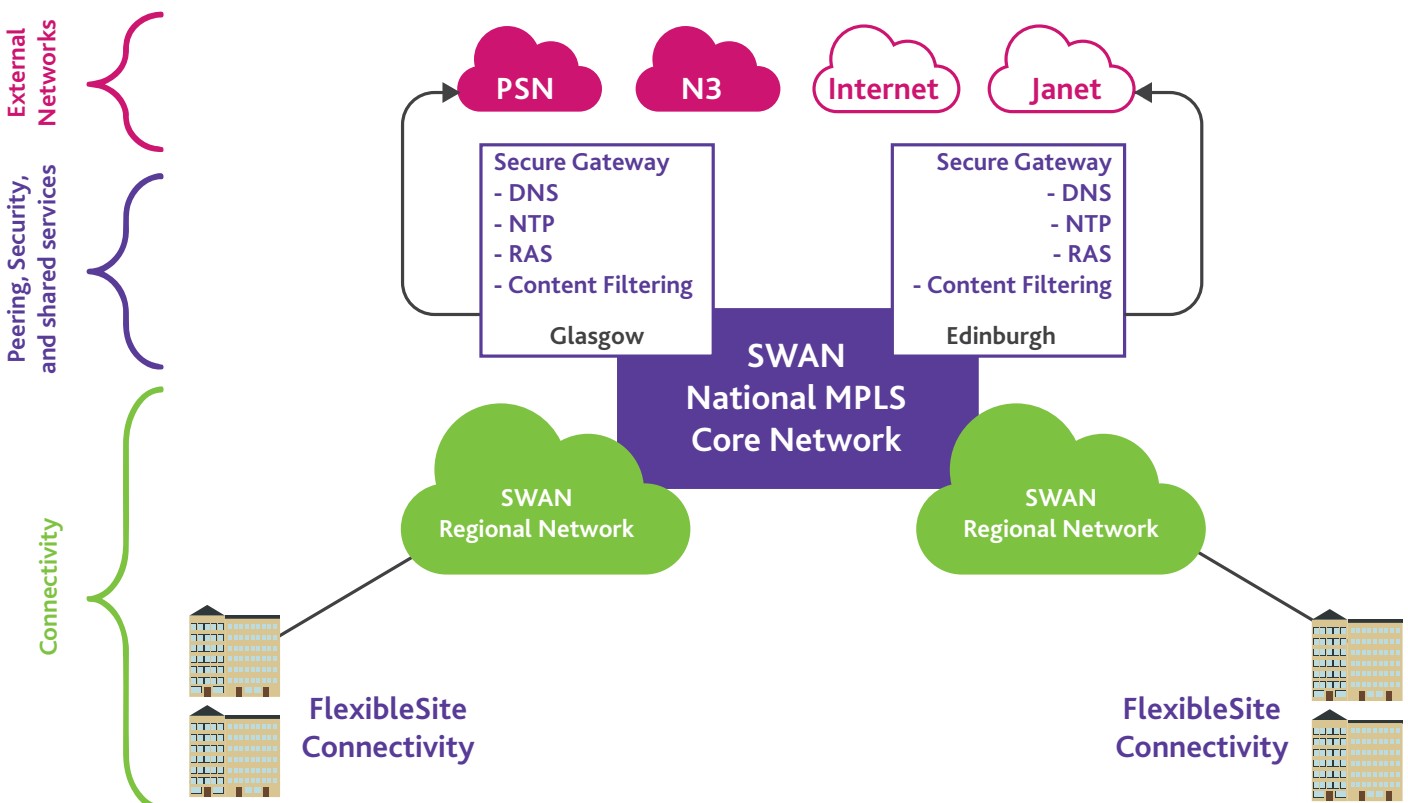
More than 4,600 sites will be connected to the initial network including schools, hospitals, GP surgeries, pharmacists and local council offices. Key benefits include reduced costs, improved service and the ability to share data across organisations, fostering co-operative working.

Overview

- High-capacity core network, covering 6 key nodes across Scotland
- Wide range of access technologies as standard
- Systems Integrator approach ...most appropriate supplier
- Security options - ILO and IL2 initially
- SWAN network operations centre in Scotland
- Online service Information portal
- Bespoke and value added services available

Core Architecture

Scotland's network: SWAN



Contact us at ITES@capita.co.uk or visit www.capita-ites.co.uk

Connectivity catalogue overview

- Bandwidths from 500k to 1Gb
- Range of delivery technologies
- ADSL2/ADSL2+/Bonded ADSL
- Ethernet first mile
- Asymmetric Ethernet first mile
- Fibre-to-the-cabinet
- Wireless
- Fibre
- Resilient options available
- Performance characteristics and SLA based on technology.

Shared services

(all available as standard)

- Shared gateways
- N3
- Internet
- Janet
- PSN
- Technical services
- DNS hosting and resolution
- NTP
- Mail relay
- Web filtering
- Secure gateways
- Remote access
- Network monitoring
- CPE management and support.

About Capita

Capita plc is the UK's leading provider of customer and business process management (BPM) and integrated professional support service solutions. With 68,000 people at over 400 sites, including 80 business centres across the UK, Europe, India and South Africa, the Group uses its expertise, infrastructure and scale benefits to transform its clients' services, driving down costs and adding value. Capita is quoted on the London Stock Exchange (CPI.L), and is a constituent of the FTSE 100 with 2014 revenue of £4.4bn. Capita has a major presence in Scotland, employing 5,000 people across the country to deliver a wide range of services to many different customers. Scotland remains a focus for Capita over the coming years as we look to organically grow the business by steadily developing our capability and scale in the region. Further information on Capita plc can be found at www.capita.co.uk.

At Capita IT Enterprise Services we...

Listen
Create
Deliver



Listen carefully to what you need, finding out where we can add value and how we can drive down cost.

Create a solution that innovates around your problems and meets your objectives.

Deliver transformational IT, on-time, on-budget and to the highest standards.

Connectivity catalogue

Code	Upstream	Downstream	Technology
Cat-2	500k	2.5M	ADSL2
Cat-3	1M	5M	ADSL2+/Bonded ADSL
Cat-4	2M	10M	FTTC/AEFM/EFM/Fibre
Cat-5	2M	2M	FTTC/EFM/Fibre
Cat-6	10M	10M	FTTC/EFM/Fibre
Cat-7	50M	50M	Fibre
Cat-8	100M	100M	Fibre
Cat-9	500M	500M	Fibre
Cat-11	4M	4M	FTTC/EFM/Fibre
Cat-12	20M	20M	FTTC/EFM/Fibre
Cat-13	30M	30M	EFM/Fibre
Cat-14	8M	8M	FTTC/EFM/Fibre
Cat-15	200M	200M	Fibre
Cat-16	1G	1G	Fibre
Cat-21	6M	6M	FTTC/EFM/Fibre
Cat-22	12M	12M	FTTC/EFM/Fibre
Cat-23	16M	16M	FTTC/EFM/Fibre
Cat-1	-	-	Internet (ADSL2)
Cat-17	10M	10M	Point-to-Point
Cat-18	100M	100M	Point-to-Point
Cat-19	1G	1G	Point-to-Point
Cat-10	-	-	Single user VPN
Cat-20	-	-	Site VPN

Want to learn more? Contact us at ites@capita.co.uk or visit www.capita-ites.co.uk